



AS A PATIENT AT HSCPC, YOU CAN EXPECT TO:

- BE CALLED BY YOUR NAME.
- BE TOLD THE NAMES OF YOUR DOCTORS, NURSES, THERAPISTS AND ANY OTHERS WHO HELP CARE FOR YOU.
- HAVE YOUR QUESTIONS ANSWERED IN WORDS YOU CAN UNDERSTAND.
- RECEIVE LOVING CARE.
- FEEL SAFE AND COMFORTABLE.
- BE AS PAIN FREE AS POSSIBLE.
- HAVE YOUR PRIVACY RESPECTED.
- MAKE YOUR OWN CHOICES WHENEVER POSSIBLE.
- HAVE YOUR FAMILY AND FRIENDS WITH YOU AS LONG AS IT DOESN'T GET IN THE WAY OF YOUR CARE OR SOMEONE ELSE'S CARE.
- HAVE SOMEONE SPEAK IN YOUR LANGUAGE OR USE AN ASSISTIVE DEVICE IF YOU NEED ONE.
- HAVE TIME TO REST, SLEEP, STUDY AND PLAY.
- GO HOME FROM THE HOSPITAL AS SOON AS POSSIBLE.